IMPORTANT!

Read all instructions in this manual before operating pump.

As a result of Crane Pumps & Systems, Inc., constant product improvement program, product changes may occur. As such Crane Pumps & Systems reserves the right to change product without prior written notification.

Series: WE411 & WE411A
.4Hp, 1750 RPM, 60 Hz.
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SPECIAL TOOLS and EQUIPMENT:
   INSULATION TESTER (MEGGER)
   DIELECTRIC TESTER
   SEAL TOOL KIT (see parts list)
   PRESSURE GAUGE KIT (see parts list)
SAFETY FIRST!

Please Read This Before Installing Or Operating Pump. This information is provided for SAFETY and to PREVENT EQUIPMENT PROBLEMS. To help recognize this information, observe the following symbols:

**IMPORTANT!** Warns about hazards that can result in personal injury or property damage if ignored.

**CAUTION!** Warns about hazards that can or will cause minor personal injury or property damage if ignored. Used with symbols below.

**WARNING!** Warns about hazards that can or will cause serious personal injury, death, or major property damage if ignored. Used with symbols below.

- Hazardous fluids can cause fire or explosions, burns or death could result.
- Biohazard can cause serious personal injury.
- Rotating machinery Amputation or severe laceration can result.
- Extremely hot - Severe burns can occur on contact.
- Hazardous fluids can Hazardous pressure, eruptions or explosions could cause personal injury or property damage.
- Hazardous voltage can shock, burn or cause death.

Only qualified personnel should install, operate and repair pump. Any wiring of pumps should be performed by a qualified electrician.

**WARNING!** To reduce risk of electrical shock, pumps and control panels must be properly grounded in accordance with the National Electric Code (NEC) or the Canadian Electrical Code (CEC) and all applicable state, province, local codes and ordinances. Improper grounding voids warranty.

**WARNING!** To reduce risk of electrical shock, always disconnect the pump from the power source before handling or servicing. Lock out power and tag.

**WARNING!** Operation against a closed discharge valve will cause premature bearing and seal failure on any pump, and on end suction and self priming pump the heat build may cause the generation of steam with resulting dangerous pressures. It is recommended that a high case temperature switch or pressure relief valve be installed on the pump body.

**CAUTION!** Never operate a pump with a plug-in type power cord without a ground fault circuit interrupter.

**CAUTION!** Pumps build up heat and pressure during operation-allow time for pumps to cool before handling or servicing.

**WARNING!** Do not pump hazardous materials (flammable, caustic, etc.) unless the pump is specifically designed and designated to handle them.

**WARNING!** Do not wear loose clothing that may become entangled in moving parts.

**WARNING!** Keep clear of suction and discharge openings. DO NOT insert fingers in pump with power connected.

Always wear eye protection when working on pumps.

Make sure lifting handles are securely fastened each time before lifting. DO NOT operate pump without safety devices in place. Always replace safety devices that have been removed during service or repair. Secure the pump in its operating position so it can not tip over, fall or slide.

DO NOT exceed manufacturers recommendation for maximum performance, as this could cause the motor to overheat.

DO NOT remove cord and strain relief. DO NOT connect conduit to pump.

**WARNING!** Submersible Pumps are not approved for use in swimming pools, recreational water installations, decorative fountains or any installation where human contact with the pumped fluid is common.

**WARNING!** Products returned must be cleaned, sanitized, or decontaminated as necessary prior to shipment, to insure that employees will not be exposed to health hazards in handling said material. All Applicable Laws And Regulations Shall Apply.

Bronze/brass and bronze/brass fitted pumps may contain lead levels higher than considered safe for potable water systems. Lead is known to cause cancer and birth defects or other reproductive harm. Various government agencies have determined that leaded copper alloys should not be used in potable water applications. For non-leaded copper alloy materials of construction, please contact factory.

Crane Pumps & Systems, Inc. is not responsible for losses, injury, or death resulting from a failure to observe these safety precautions, misuse or abuse of pumps or equipment.
PUMP SPECIFICATIONS SERIES:

**DISCHARGE**.................... 2” NPT, Female, Vertical

**LIQUID TEMPERATURE:**
- 115 Volt........................ 77°F (25°C) Continuous
- 230 Volt........................ 104°F (40°C) Continuous

**MOTOR HOUSING**.......... Cast Iron ASTM A-48, Class 30

**VOLUTE**....................... Cast Iron ASTM A-48, Class 30

**SEAL PLATE**.................. Cast Iron ASTM A-48, Class 30

**IMPELLER:**
- **Design**................. 2-vane, Open with Pump Out Vanes on
  Back Side. Dynamically Balanced,
  ISO G6.3
- **Material**.............. Cast Iron ASTM A-48, Class 30

**SHAFT**.......................... 416 Stainless Steel

**O-RINGS**....................... Buna-N

**HARDWARE**................... 300 Series Stainless Steel

**PAINT**.......................... Air dry enamel

**SEAL**
- **Design**................. Single Mechanical, Oil Filled reservoir
  Secondary Exclusion Seal
- **Material**.............. Carbon/Ceramic/Buna-N

**CORD ENTRY**.................. 15 Ft. (5m) Quick disconnect cord
  with plug on 115 volt, pressure
  grommet for sealing and strain relief.

**UPPER BEARING:**
- **Design**................. Single Row, Ball, Oil Lubricated
- **Load**....................... Radial

**LOWER BEARING:**
- **Design**................. Single Row, Ball, Oil Lubricated
- **Load**....................... Radial & Thrust

**MOTOR:**
- **Design**................. NEMA L Torque Curve. Oil Filled
  Squirrel Cage Induction
- **Insulation**............ Class B

**SINGLE PHASE**.............. Permanent Split Capacitor (PSC)
  Includes Thermal Overload
  Protection in motor

**LEVEL CONTROLS:**
- **A**......................... Wide Angle, PVC, Mechanical,
  15 Ft. (5m) Cord w/Piggy-back plug
  N/O, Pipe Mounted

**OPTIONAL EQUIPMENT:**
- Seal Material, Additional Cord,
  and Cast Iron Impeller

---

**Model: WE411 & WE421**

**Model: WE411A**

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*inches (mm)*
SECTION B: GENERAL INFORMATION

B-1) To The Purchaser:
Congratulations! You are the owner of one of the finest pumps on the market today. Weinman® Pumps are products engineered and manufactured of high quality components. With years of pump building experience along with a continuing quality assurance program combine to produce a pump which will stand up to the toughest applications.

Check local codes and requirements before installation. Servicing should be performed by knowledgeable pump service contractors or authorized service stations.

The pump is packaged ready for installation and no connections or adjustments are necessary except for attaching discharge piping and plugging in service cord.

B-2) Receiving:
Upon receiving the pump, it should be inspected for damage or shortages. If damage has occurred, file a claim immediately with the company that delivered the pump. If the manual is removed from the crating, do not lose or misplace.

B-3) Storage:
Short Term- Weinman Pumps are manufactured for efficient performance following long inoperative periods in storage. For best results, pumps can be retained in storage, as factory assembled, in a dry atmosphere with constant temperatures for up to six (6) months.

Long Term- Any length of time exceeding six (6) months, but not more than twenty four (24) months. The units should be stored in a temperature controlled area, a roofed over walled enclosure that provides protection from the elements (rain, snow, wind blown dust, etc.), and whose temperature can be maintained between +40 deg. F and +120 deg. F. Pump should be stored in its original shipping container and before initial start up, rotate impeller by hand to assure seal and impeller rotate freely.

B-4) Service Centers:
For the location of the nearest Weinman Service Center, check your Weinman representative or Crane Pumps & Systems, Inc., Service Department in Piqua, Ohio, telephone (937) 778-8947 or Crane Pumps & Systems Canada, Inc., Bramton, Ontario, (905) 457-6223.

SECTION C: INSTALLATION

C-1) Location:
These pumping units are self-contained and are recommended for use in a sump or basin. The sump or basin shall be vented in accordance with local plumbing codes. This pump is designed to pump effluent or wastewater, nonexplosive and noncorrosive liquids and shall NOT be installed in locations classified as hazardous in accordance with the National Electrical Code (NEC), ANSI/NFPA 70 or Canadian Electric Code (CEC). Never install the pump in a trench, ditch, or hole with a dirt bottom; the legs will sink into the dirt and the suction will become plugged.

C-1.1) Submergence:
The pump should always be operated in the submerged condition. The minimum sump liquid level should never be less than A Dimension, A = 6 inches above the pump bottom. The recommended level should not drop below the top of the motor housing (see Fig. 1).

C-2) Discharge:
Discharge piping should be as short as possible. Both a check valve and a shut-off valve are recommended for each pump being used. The check valve is used to prevent backflow into the sump. Excessive backflow can cause flooding and/or damage to the pump. The shut-off valve is used to stop system flow during pump or check valve servicing.

Weinman supplies a variety of break-away fitting discharge systems designed to allow the submersible wastewater pump to be installed or removed without requiring personnel to enter the wet well. Contact your local Weinman distributor for complete details.

C-3) Liquid Level Controls:
Figure 2 shows a typical installation for any submersible pump using a level control mounted to the discharge piping with a piggy-back plug.

General Comments:
1) Never work in the sump with the power on.
2) Level controls are factory set for a pumping differential of 9 inches. If that is the cycle desired, simply circle the discharge pipe with the pipe mounting strap, feed the end through the worm drive, and tighten with a screwdriver. Be certain that the level control cannot hang up or foul in its swing. Also, make certain the pump impeller is still submerged when the level control is in the “OFF” mode.

FIGURE 1

Recommended Submergence
Level

Minimum Submergence
Level

"A"

Bottom of Feet
3) If a higher pump differential is needed, grip the cord near the neck of the float, then using the other hand, exert a steady force on the lower edge of the cable clamp. The cable clamp should slide up to the new pivot point. Attach the level control to the discharge hose in the manner described above.

4) Plug the level control plug into the GFI receptacle, then plug the pump into the piggyback plug. One cycle of operation should be observed, so that any potential problems can be corrected.

5) It is recommended that the float should be set to insure that the sump well liquid level never drops below the top of the motor housing or a minimum level of 6 inches above the pump bottom.

6) Figure 3 shows a typical connection for pumps with the wide angle float and piggy-back plug, for manual and automatic operations.

C-4) Electrical Connections:
C-4.1) Power Cable:
The cord assembly mounted to the pump must not be modified in any way except for shortening to a specific application. Any splice between the pump and the control panel must be made in accordance with the electric codes. It is recommended that a junction box, if used, be mounted outside the sump or be of at least NEMA 4 (EEMAC-4) construction if located within the wet well. Do not use the power cable to lift pump. NOTE: THE WHITE WIRE IS NOT A NEUTRAL OR GROUND LEAD, BUT A POWER CARRYING CONDUCTOR.

C-4.2) Overload Protection:
Single Phase - The type of in-winding overload protector used is referred to as an inherent overheating protector and operates on the combined effect of temperature and current. This means that the overload protector will trip out and shut the pump off if the windings become too hot, or the load current passing through them becomes too high.

It will then automatically reset and start the pump up after the motor cools to a safe temperature. In the event of an overload, the source of this condition should be determined and rectified immediately. DO NOT LET THE PUMP CYCLE OR RUN IF AN OVERLOAD CONDITION OCCURS!

If current through the temperature sensor exceeds the values listed, an intermediate control circuit relay must be used to reduce the current or the sensor will not work properly.

<table>
<thead>
<tr>
<th>TEMPERATURE SENSOR ELECTRICAL RATINGS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volts</td>
</tr>
<tr>
<td>110-120</td>
</tr>
</tbody>
</table>

C-4.3) Wire Size:
Consult a qualified electrician for proper wire size. See table for electrical information.

SECTION: D   START-UP OPERATION

D-1) Check Voltage and Phase:
Before operating pump check to make sure that the voltage and phase information stamped on the pump’s identification plate matches the available power.

D-2) Check Pump Rotation:
Before putting pump into service for the first time, the motor rotation must be checked. Improper motor rotation can result in poor pump performance and can damage the motor and/or pump. To check the rotation, suspend the pump freely, momentarily apply power and observe the “kickback”. “Kickback” should always be in a counterclockwise direction as viewed from the top of the pump (“kickback” is always opposite to impeller rotation). “Rotation” and “kickback” direction is noted on the pump motor housing.
**D-2.1) Incorrect Rotation for Single-Phase:**
In the unlikely event that the rotation is incorrect for a single-phase pump, contact a Weinman Service Center.

**D-3) Identification Plate:**
Record the numbers off the pump’s identification plate onto the START-UP REPORT provided at the end of the manual for future reference.

**D-4) Start-Up Report:**
Included at the end of this manual are two start-up report sheets. These sheets are to be completed as applicable. Return one copy to Weinman and store the second in the control panel or with the pump manual if no control panel is used. It is important to record this data at initial start-up since it will be useful to compare to when servicing the pump in the future.

**Insulation Test:**
Before the pump is put into service, an insulation (megger) test should be performed on it. The ohm values as well as the volts and amps should be recorded on the start-up sheet and stored safely in the control panel or with the pump manual if no control panel is used.

**Pump-Down Test:**
After the pump has been properly wired and lowered into the basin, sump, or lift station, it is advisable to check the system by filling with liquid and allowing the pump to operate through its pumping cycle. The time needed to empty the system, or pump-down time, should be recorded on the start-up sheet.

**SECTION E: PREVENTATIVE MAINTENANCE**
As the motor is oil filled, no lubrication or other maintenance is required, and generally Barnes pumps will give very reliable service and can be expected to operate for years on normal sewage pumping without failure. However, as with any mechanical piece of equipment a preventive maintenance program is recommended and suggested to include the following checks:

1) Inspect motor chamber for oil level and contamination and repair as required per section F-1.
2) Inspect impeller and body for excessive build-up or clogging and repair as required per section F-2.
3) Inspect bearing and replace as required per section F-3.
4) Inspect seal for wear or leakage and repair as required per section F-4.

**SECTION F: SERVICE AND REPAIR**

**NOTE:** All item numbers ( ) refer to Figures 10 & 11.

**F-1) Lubrication:**
Anytime the pump is removed from operation and at least every twelve (12) months, the cooling oil in the motor housing (12) must be checked visually for oil level and contamination.

**F-1.1) Checking Oil:**
1. Place pump on its side, remove pipe plug (24) and drain oil into a clean, dry container.
2. Check oil for contamination using an oil tester with a range to 30 kilovolts breakdown.
3. If oil is found to be clean and uncontaminated (measures above 15 KV. breakdown), refill the motor housing as per section F-1.3.
4. If oil is found to be dirty or contaminated (or measures below 15KV. breakdown), then the pump must be carefully inspected for leaks at the shaft seal (3), cord inlet (9), o-ring (13), and pipe plug (24) before refilling with oil. To locate the leak, perform a pressure test as per section F-1.4. After leak is repaired, refill with new oil as per section F-1.3.

**F-1.2) Testing Oil:**
1. Place pump on it’s side, remove pipe plug (24) and drain oil into a clean, dry container.
2. Check oil for contamination using an oil tester with a range to 30 kilovolts breakdown.
3. If oil is found to be clean and uncontaminated (measures above 15 KV. breakdown), refill the motor housing as per section F-1.3.
4. If oil is found to be dirty or contaminated (or measures below 15KV. breakdown), then the pump must be carefully inspected for leaks at the shaft seal (3), cord inlet (9), o-ring (13), and pipe plug (24) before refilling with oil. To locate the leak, perform a pressure test as per section F-1.4. After leak is repaired, refill with new oil as per section F-1.3.

**F-1.3 Replacing Oil in Motor Housing:**
Drain all oil from motor housing and dispose of properly. Refill with 58 ounces of new cooling oil as per Table 1. An air space must remain in the top of the motor housing to compensate for air expansion. Set unit upright and fill only until oil level from top of pipe plug boss is 3" ± 1/4".

When refilling with oil after servicing the shaft seal (3), a pressure test as per section F-1.4 should be done. If shaft seal was not disturbed during service, then apply pipe sealant and replace the pipe plug (24).

**WARNING ! - DO NOT overfill oil. Overfilling of motor housing with oil can create excessive and dangerous hydraulic pressure which can destroy the pump and create a hazard. Overfilling oil voids warranty.**

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**MODEL NO** | **HP** | **VOLT/PH** | **Hz** | **RPM** | **NEMA START CODE** | **FULL LOAD AMPS** | **LOCKED ROTOR AMPS** | **CORD SIZE** | **CORD TYPE** | **CORD O.D inch (mm)** | **WINDING RESISTANCE MAIN - START**
---|---|---|---|---|---|---|---|---|---|---|---
WE411 | 0.4 | 115/1 | 60 | 1750 | C | 12.0 | 19.0 | 14/3 | SJTOW | 0.375 (9.5) | 2.14 - 30.5
WE411A | 0.4 | 115/1 | 60 | 1750 | C | 12.0 | 19.0 | 14/3 | SJTOW | 0.375 (9.5) | 2.14 - 30.5
WE421 | 0.4 | 230/1 | 60 | 1750 | C | 6.2 | 13.0 | 14/3 | SJTOW | 0.375 (9.5) | 5.45 - 16.7

Winding Resistance ± 5%. Pump rated for operation at ± 10% voltage at motor.

Mechanical Switch on A, cord 16/2, SJOW, Piggy-Back Plug.
**TABLE 1 - COOLING OIL - Dielectric**

<table>
<thead>
<tr>
<th>SUPPLIER</th>
<th>GRADE</th>
</tr>
</thead>
<tbody>
<tr>
<td>BP</td>
<td>Enerpar SE100</td>
</tr>
<tr>
<td>Conoco</td>
<td>Pale Paraffin 22</td>
</tr>
<tr>
<td>Mobile</td>
<td>D.T.E. Oil Light</td>
</tr>
<tr>
<td>G &amp; G Oil</td>
<td>Circulating 22</td>
</tr>
<tr>
<td>Imperial Oil</td>
<td>Voltesso-35</td>
</tr>
<tr>
<td>Shell Canada</td>
<td>Transformer-10</td>
</tr>
<tr>
<td>Texaco</td>
<td>Diala-Oil-AX</td>
</tr>
<tr>
<td>Woco</td>
<td>Premium 100</td>
</tr>
</tbody>
</table>

**F-1.4) Pressure Test:**
Before checking the pump for leaks around the shaft seal, square ring, and cord inlet, the oil level should be full as described in section F-1.3. Apply pipe sealant to the pressure gauge assembly and tighten into fill plug hole (see fig.4). Pressurize motor housing to 10 P.S.I. Use a soap solution around the sealed areas and inspect joints for “air bubbles”. If, after five minutes, the pressure is still holding constant, and no “bubbles” are observed, slowly bleed the pressure and remove the gauge assembly. Replace the pipe plug using a sealant. If the pressure does not hold, then the leak must be located.

![Pressure Gauge Assembly](See Parts List)

**F-2) Impeller and Volute Service:**
**F-2.1) Disassembly and Inspection:**
To clean out body (20), or to replace impeller (17), disconnect power, remove hex bolts (21), and vertically lift motor and seal assembly from body (20). Clean out body if necessary. Clean and examine impeller (17) for pitting or wear and replace if required. Inspect gasket (19) and replace if cut or damaged. The impeller (17) is threaded onto the shaft and to remove, unscrew impeller, holding shaft with a large screwdriver. Remove exclusion seal (16) and replace if needed.

![FIGURE 4](Remove Pipe Plug)

**F-2.2) Reassembly:**
Before installing impeller (17), inspect threads on shaft and impeller to assure that they are clean. Place exclusion seal on shaft with the thin lip toward the motor (see section F-4.3). Apply a thread-locking compound to shaft threads and screw impeller onto shaft and tighten. Rotate impeller to check for binding. Position gasket (19) on body and install impeller and motor housing on pump body. Apply thread locking compound to each cap screw (21), thread into body, and torque to 11 ft. lbs. Check for free rotation of impeller.

**F-3) Motor, Bearing and Cable Service**

**F-3.1) Disassembly and Inspection:**
**Motor** - To examine or replace the motor (1) or bearing (4), remove body and impeller as per section F-2.1. Drain oil from motor housing as per section F-1.2. Remove gland nut (9a) and friction ring (9b) from motor housing (14). Pull cord through opening and disconnect the motor wires from the terminals on cable (9), see Figure 5. Remove socket head screws (15) and lift motor housing (14) from seal plate (2). Remove o-ring (13) and inspect for breaks. Loosen motor screws and pull motor (1) straight up and off seal plate (2). Inspect all parts for signs of wear and check motor resistance values.

![FIGURE 5](CORD SET (9))

**Bearings** - Disassemble motor as per section F-3.1. Remove snap ring (6) with snap ring pliers and pull motor (1) and lower bearing (4) straight off of seal plate (2). Inspect all parts for signs of wear and replace as needed.

![GREEN-GROUND](Check capacitor (7) with an Ohm meter by grounding the capacitor by placing a screwdriver across both terminals and then removing the screwdriver. Connect Ohm meter (set on high scale) to terminals, if needle moves to infinity (∞) then drifts back, the capacitor is good. If needle does not move or moves to infinity (∞) and does not drift back, replace capacitor (7).

**CAUTION! Handle seal parts with extreme care. do not scratch or mar lapped surfaces.**
F-3.2) Replacing Bearing:
When replacing bearing, be careful to not damage the rotor or shaft threads. Press the old bearing off the shaft with an arbor press or gear puller. Clean the shaft thoroughly. Apply adhesive compound to shaft and press new bearing on, pushing only on the inner race, until it seats against shoulder of shaft (see fig.8).

IMPORTANT! - All parts must be clean before reassembly.

F-3.3) Reassembly:
Make sure shaft seal (3) is clean and in proper position as per section F-4.2 before reassembling rotor and bearing. Slide lower bearing and rotor shaft squarely into the seal plate (2) until bearing seats on the bottom. Insert snap ring (6) into seal plate with flat edge against outer race of bearing. Place motor stator squarely onto seal plate (2) and tighten motor screws. Install o-ring (13) onto seal plate (2).

Slip motor wires through opening in motor housing (14) see Figure 5. Connect motor wires to cord set as per Figure 6. Place friction ring (9b) and gland nut (9a) into motor housing (14) and tighten gland nut to 17.5 ft. lbs. Place motor housing (14) squarely onto seal plate (2). Tighten socket head screws (15) into motor housing. Refill with cooling oil as per paragraph F-1.3.

F-4) Shaft Seal Service
F-4.1) Dissassembly and Inspection:
Disassemble pump motor as per section F-3.1. Inspect seal for signs of wear such as uneven wear pattern on the stationary member or chips and scratches on either sealing face. Do not interchange seal components. Replace entire seal if damage occurs.

Electrical Connections:
F-4.2) Replacing Shaft Seal (refer to fig. 7, 8 & 9):
When replacing the shaft seal (3), remove used rotating member (3c), spring (3b), and spring retainer (3a) from motor shaft. Press used stationary member (3d) from the seal plate (2). At reassembly, clean seal cavity thoroughly and apply a light coat of oil. Lightly oil the rubber ring (DO NOT use grease) and press the stationary member firmly into the seal plate using a seal pusher (See Parts List- Seal Tool Kit), nothing but pusher to come in contact with seal face (see Fig. 7). Insert so that the finished surface is up and the grooved surface is against the seal plate. Make sure the stationary member is in straight and that the rubber ring is not out of it’s groove.

DO NOT HAMMER ON THE SEAL PUSHER - IT WILL DAMAGE THE SEAL FACE.

Place spring retainer and spring onto motor shaft. Lightly oil shaft (DO NOT use grease) and inner surface of bellows of rotating member. With finished end away from motor, slide rotating member over bullet and onto shaft until it engages spring (see Fig. 9). Carefully assemble shaft to seal plate as per section F-3.3. It is extremely important to keep seal faces clean during assembly. Dirt particles lodged between these faces will cause the seal to leak. When seal plate is assembled to motor, it will properly align and seat the seal (3) and bearing (4). Follow complete reassembly instructions as per section F-3.3.

F-4.3) Replacing Exclusion Seal:
The exclusion seal (16), helps to keep debris away from the shaft seal where it could cause damage.

The exclusion seal should be replaced whenever the shaft seal is replaced. To replace the exclusion seal, pull the old seal off the shaft, and slide the new seal on with the thin lip toward the motor. Be sure not to damage the lip of the seal. Finger pressure is all that is needed to install the exclusion seal.

SECTION: G REPLACEMENT PARTS

G-1 ORDERING REPLACEMENT PARTS:
When ordering replacement parts, ALWAYS furnish the following information:

1. Pump serial number and date code. (Paragraph G-4)
2. Pump model number. (Paragraph G-3)
3. Pump part number. (Paragraph G-2)
4. Part description.
5. Item part number.
6. Quantity required.
7. Shipping instructions.

G-2 PART NUMBER:
The part number consists of a six (6) digit number, which appears in the catalog. A one or two letter suffix may follow this number to designate the design configuration. This number is used for ordering and obtaining information.

G-3 MODEL NUMBER:
This designation consists of numbers and letters which represent the discharge size, series, horsepower, motor phase and voltage, speed and pump design. This number is used for ordering and obtaining information.

G-4 SERIAL NUMBER:
The serial number block will consist of a six digit number, which is specific to each pump and may be preceded by an alpha character, which indicates the plant location. This number will also be suffixed with a four digit number, which indicates the date the unit was built (Date Code).

EXAMPLE: A012345 0490.

Reference the six digit portion (Serial Number) of this number when referring to the product.
TROUBLE SHOOTING

**CAUTION!** Always disconnect the pump from the electrical power source before handling. If the system fails to operate properly, carefully read instructions and perform maintenance recommendations. If operating problems persist, the following chart may be of assistance in identifying and correcting them:

**MATCH “CAUSE” NUMBER WITH CORRELATING “CORRECTION” NUMBER.**

**NOTE:** Not all problems and corrections will apply to each pump model.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>CORRECTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump will not run</td>
<td>1. Poor electrical connection, blown fuse, tripped breaker or other interruption of power, improper power supply. 2. Motor or switch inoperative (to isolate cause, go to manual operation of pump). 2a. Float movement restricted. 2b. Switch will not activate pump or is defective. 2c. Defective motor 3. Insufficient liquid level.</td>
<td>1. Check all electrical connections for security. Have electrician measure current in motor leads, if current is within ±20% of locked rotor Amps, impeller is probably locked. If current is 0, overload may be tripped. Remove power, allow pump to cool, then recheck current. 2a. Reposition pump or clean basin as required to provide adequate clearance for float. 2b. Disconnect level control. Set ohmmeter for a low range, such as 100 ohms full scale and connect to level control leads. Actuate level control manually and check to see that ohmmeter shows zero ohms for closed switch and full scale for open switch. (Float Switch). 2c. Check winding insulation (Megger Test) and winding resistance. If check is outside of range, dry and recheck. If still defective, replace per service instructions. 3. Make sure liquid level is at least equal to suggested turn-on point. 4. Recheck all sizing calculations to determine proper pump size. 5. Check discharge line for restrictions, including ice if line passes through or into cold areas. 6. Remove and examine check valve for proper installation and freedom of operation. 7. Open valve. 8. Check impeller for freedom of operation, security and condition. Clean impeller and inlet of any obstruction. 9. Loosen union slightly to allow trapped air to escape. Verify that turn-off level of switch is set so that the suction is always flooded. Clean vent hole. 10. Check rotation. If power supply is three phase, reverse any two of three power supply leads to ensure proper impeller rotation. 11. Repair fixtures as required to eliminate leakage. 12. Check pump temperature limits &amp; fluid temperature. 13. Replace portion of discharge pipe with flexible connector. 14. Turn to automatic position. 15. Check for leaks around basin inlet and outlets.</td>
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<tr>
<td>Pump will not turn off</td>
<td>2a. Float movement restricted. 2b. Switch will not activate pump or is defective. 4. Excessive inflow or pump not properly sized for application.</td>
<td>2a. Float movement restricted. 2b. Switch will not activate pump or is defective.</td>
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<tr>
<td>Pump hums but does not run</td>
<td>1. Incorrect voltage. 8. Impeller jammed or loose on shaft, worn or damaged, impeller cavity or inlet plugged.</td>
<td>1. Incorrect voltage.</td>
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<tr>
<td>Pump delivers insufficient capacity</td>
<td>1. Incorrect voltage. 4. Excessive inflow or pump not properly sized for application. 5. Discharge restricted. 6. Check valve stuck closed or installed backwards. 7. Shut-off valve closed. 8. Impeller jammed or loose on shaft, worn or damaged, impeller cavity or inlet plugged. 9. Pump may be airlocked. 10. Pump running backwards</td>
<td>1. Incorrect voltage.</td>
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<tr>
<td>Pump cycles too frequently or runs periodically when fixtures are not in use</td>
<td>6. Check valve stuck closed or installed backwards. 11. Fixtures are leaking. 15. Ground water entering basin.</td>
<td>6. Check valve stuck closed or installed backwards. 11. Fixtures are leaking. 15. Ground water entering basin.</td>
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<tr>
<td>Pump shuts off and turns on independent of switch, (trips thermal overload protector), <strong>CAUTION!</strong> Pump may start unexpectedly. Disconnect power supply.</td>
<td>1. Incorrect voltage. 4. Excessive inflow or pump not properly sized for application. 8. Impeller jammed, loose on shaft, worn or damaged, impeller cavity or inlet plugged. 12. Excessive water temperature. (internal protection only)</td>
<td>1. Incorrect voltage. 4. Excessive inflow or pump not properly sized for application. 8. Impeller jammed, loose on shaft, worn or damaged, impeller cavity or inlet plugged. 12. Excessive water temperature. (internal protection only)</td>
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### PARTS KITS

**Pressure Gauge Kit .......... P/N: 085343**

#### PARTS LIST

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(*) Included with item 9

(**) Cast Iron Impeller replaces Zytel Impeller 089116, 5/02.

(‡) Units with a Build Code date before 11/01 may use capacitor Part Number 070964 or 035864
Limited 24 Month Warranty

Crane Pumps & Systems warrants that products of our manufacture will be free of defects in material and workmanship under normal use and service for twenty-four (24) months after manufacture date, when installed and maintained in accordance with our instructions. This warranty gives you specific legal rights, and there may also be other rights which vary from state to state. In the event the product is covered by the Federal Consumer Product Warranties Law (1) the duration of any implied warranties associated with the product by virtue of said law is limited to the same duration as stated herein, (2) this warranty is a LIMITED WARRANTY, and (3) no claims of any nature whatsoever shall be made against us, until the ultimate consumer, his successor, or assigns, notifies us in writing of the defect, and delivers the product and/or defective part(s) freight prepaid to our factory or nearest authorized service station. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply. THE SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY AND ALL WARRANTIES WITH RESPECT TO ANY PRODUCT SHALL BE TO REPLACE OR REPAIR AT OUR ELECTION, F.O.B. POINT OF MANUFACTURE OR AUTHORIZED REPAIR STATION, SUCH PRODUCTS AND/OR PARTS AS PROVEN DEFECTIVE. THERE SHALL BE NO FURTHER LIABILITY, WHETHER BASED ON WARRANTY, NEGLIGENCE OR OTHERWISE. Unless expressly stated otherwise, guarantees in the nature of performance specifications furnished in addition to the foregoing material and workmanship warranties on a product manufactured by us, if any, are subject to laboratory tests corrected for field performance. Any additional guarantees, in the nature of performance specifications must be in writing and such writing must be signed by our authorized representative. Due to inaccuracies in field testing if a conflict arises between the results of field testing conducted by or for user, and laboratory tests corrected for field performance, the latter shall control. RECOMMENDATIONS FOR SPECIAL APPLICATIONS OR THOSE RESULTING FROM SYSTEMS ANALYSES AND EVALUATIONS WE CONDUCT WILL BE BASED ON OUR BEST AVAILABLE EXPERIENCE AND PUBLISHED INDUSTRY INFORMATION. SUCH RECOMMENDATIONS DO NOT CONSTITUTE A WARRANTY OF SATISFACTORY PERFORMANCE AND NO SUCH WARRANTY IS GIVEN. This warranty shall not apply when damage is caused by (a) improper installation, (b) improper voltage (c) lightning (d) excessive sand or other abrasive material (e) scale or corrosion build-up due to excessive chemical content. Any modification of the original equipment will also void the warranty. We will not be responsible for loss, damage or labor cost due to interruption of service caused by defective parts. Neither will we accept charges incurred by others without our prior written approval. This warranty is void if our inspection reveals the product was used in a manner inconsistent with normal industry practice and/or our specific recommendations. The purchaser is responsible for communication of all necessary information regarding the application and use of the product. UNDER NO CIRCUMSTANCES WILL WE BE RESPONSIBLE FOR ANY OTHER DIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TRAVEL EXPENSES, RENTED EQUIPMENT, OUTSIDE CONTRACTOR FEES, UNAUTHORIZED REPAIR SHOP EXPENSES, LOST PROFITS, LOST INCOME, LABOR CHARGES, DELAYS IN PRODUCTION, IDLE PRODUCTION, WHICH DAMAGES ARE CAUSED BY ANY DEFECTS IN MATERIAL AND/OR WORKMANSHIP AND/OR DAMAGE OR DELAYS IN SHIPMENT. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. No rights extended under this warranty shall be assigned to any other person, whether by operation of law or otherwise, without our prior written approval.
IMPORTANT!

WARRANTY REGISTRATION

Your product is covered by the enclosed Warranty. To complete the Warranty Registration Form go to:

http://www.cranepumps.com/ProductRegistration/

If you have a claim under the provision of the warranty, contact your local Crane Pumps & Systems, Inc. Distributor.

RETURNED GOODS

RETURN OF MERCHANDISE REQUIRES A “RETURNED GOODS AUTHORIZATION”. CONTACT YOUR LOCAL CRANE PUMPS & SYSTEMS, INC. DISTRIBUTOR.

Products Returned Must Be Cleaned, Sanitized, Or Decontaminated As Necessary Prior To Shipment, To Insure That Employees Will Not Be Exposed To Health Hazards In Handling Said Material. All Applicable Laws And Regulations Shall Apply.